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- Complete and mail an order form to:

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- Fax an order form to: 800.729.8347

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EDUCATION, TRAINING & CONSULTING RESOURCES

VFIS helps Emergency Service Organizations to become better prepared for every call, reduce the risk of injury or loss to those they serve, protect their property and support their most valuable asset – their team.

As the leader in emergency service insurance since 1969, we have made it a point to provide our customers with quality and innovative education, training and consulting programs, at little or no cost.

Education and Training: Access risk-management and skill-enhancement programs designed to keep clients informed with changes in equipment and techniques.

Consulting: Partner with an expert that can provide applicable, quality information pertaining to your industry.

Workshops and Seminars: Join regional information-packed sessions offered on a variety of topics which are mostly delivered at the instructor level so organizations can provide consistent and continued training to members.
VFIS UNIVERSITY

VFIS University offers more than 500 online educational and training courses for emergency responders. Many of the courses are accredited and meet continuing education requirements within the industry. Certificates are awarded upon course completion. The EMS Recertification Training is accredited with the Commission on Accreditation for Prehospital Continuing Education (CAPCE).

All courses are available online 24/7 right from the convenience of your work or home computer.*

Over 500 online courses!

A sample of offered online courses include:

- Background Investigations
- Bloodborne Pathogen - Contagious Disease Annual Refresher Training
- Bullying in Fire & EMS Agencies
- Drive Safe
- Emergency Vehicle Rollover Prevention
- Ergonomics
- Financial Management of Fire & EMS Agencies
- Hazard Communication
- Leadership
- Lockout-Tagout for Fire and EMS Personnel
- Privately Owned Vehicle (POV) Operations
- Recruitment & Retention of Fire & EMS Personnel
- Reputation Risk for ESOs
- Safe Backing Practices for Emergency Services
- Seat Belt Safety
- Social Media Issues
- Slip, Trip & Fall Prevention
- Sexual Harassment Prevention
- Who Holds the Keys to Safe EV Operations
- Workplace Noise and Hearing Protection
- Workplace Violence Issues for Fire & EMS Personnel
- Many more

See our complete course offerings at VFISu.com.

* Courses may not work correctly on mobile devices or Apple products. For best results use a Firefox browser on a PC.
EMERGENCY VEHICLE DRIVER TRAINING (EVDT)
Participants will gain and/or verify a broad range of competencies associated with emergency vehicle driving, including basic understanding of emergency vehicle operations and skills necessary for practical application. This internationally-known course is highly recommended by several state, regional and local emergency service entities.

EVDT Resource USB Kit Item: C10:256
Includes: PowerPoint presentation and additional resources
EVDT Instructor Manuals Item: C10:257
EVDT Participant Manuals Item: C10:258
In-person workshop/seminar available:
Course: Participant Level – 2 Days
Course: Instructor Level – 2 Days

EMERGENCY VEHICLE RESPONSE SAFETY (EVRS)
This program was developed to benefit fire, EMS and rescue chief officers, as well as safety officers, training officers and drivers of emergency vehicles. As the next logical step in addressing safe emergency response after initiating a driver training program, it is designed to reveal the dangers of emergency response and emergency vehicle collisions.

EVRS Participant Manuals Item: C08:104
In-person workshop/seminar available:
Course: Participant Level – 1/2 Day

EMERGENCY SERVICES TRAILER OPERATIONS AND SAFETY PROGRAM
This hands-on program educates responders on safe trailer operations, the tow vehicle, brake requirements, tow hitch, ball and coupler assembly, inspecting the vehicle, loading the trailer and driving with a trailer. After classroom discussion, participants test their knowledge on a skills course.

USB Item: C10:296
Includes: PowerPoint presentation, resource guide, instructor material and additional resources
In-person workshop/seminar available:
Course: Instructor Level – 1/2 Day

EMERGENCY MEDICAL SERVICES VEHICLE OPERATION (EMSVO)
Driving an ambulance or client transportation vehicle is a privilege and a position of tremendous responsibility in which proper training is critical. Participants in this course will have the opportunity to gain and/or verify a broad range of competencies associated with emergency and client transportation vehicles. These competencies include the basic understanding of emergency response, vehicle dynamics and operations as well as the skills necessary for practical application.

EMSVO Resource USB Kit Item: C10:520
Includes: PowerPoint presentation and additional resources
EMSVO Instructor Manuals Item: C10:523
EMSVO Participant Manuals Item: C10:524
In-person/online blended workshop/seminar available:
Course: Participant Level – 1 Day
Course: Instructor Level – 1 Day

DYNAMICS OF EMERGENCY VEHICLE RESPONSE (DEVRF)
A video-driven reinforcement and recertification program specifically for currently-qualified drivers of emergency vehicles that helps drivers maintain proper education.

In-person workshop/seminar available:
Course: Participant Level – 1/2 Day

PARATRANSIT VEHICLE DRIVING FOR SAFE CLIENT EXPERIENCE
Training provides driving tips to modify a number of routine tasks to provide a more pleasant experience for the patient including safe driving, distracted driving awareness, accelerating and braking, turning, merging and backing.

Paratransit USB Item: G02:210
Includes: Video that is only available for VFIS & GCA clients
EMERGENCY SERVICES UTV/ATV SAFETY PROGRAM
This program addresses safety topics pertaining to UTVs and ATVs within an ESO fleet including: importance of safe vehicle operations, the need for continued training, the vehicle operator, protective gear, preplanning, basic safety and maintenance.

USB Item: C10:501
Includes: Resource manual, PowerPoint presentation, participant material and additional resources

In-person workshop/seminar available:
Course: Instructor Level – 1/2 Day

TRAFFIC INCIDENT MANAGEMENT (TIM)
Approved by the Federal Highway Administration as SHRP2 equivalent, participants may obtain SHRP2 certificates following successful completion of this course. Help responders minimize the risk of responding on/near a roadway by understanding the elements of a safe work zone and potential hazards.
Training covers a variety of topics, including: the need for advanced warning, apparatus positioning and placement, multi-agency communication, scene lighting, retro-reflective and fluorescent personal protective equipment and coordination of on-scene apparatus and personnel.

TIM USB Item: C10:104
Includes: PowerPoint presentation, instructor’s guide, participant manual and additional resources

In-person workshop/seminar available:
Course: Participant Level – 1/2 Day
Course: Instructor Level – 1/2 Day

LIABILITY ISSUES CONFRONTING EMS & THE AMBULANCE TRANSPORTATION INDUSTRY
This session addresses areas of exposure that providers of pre-hospital care and patient transportation face in their day-to-day operations using actual case scenarios.

In-person workshop/seminar available:
Course: Participant Level – 1/2 Day
EMERGENCY RESPONDER SAFETY
Appropriate for all fire service personnel, this training aims to increase the level of awareness of the hazards faced by firefighters. Chief officers will receive insight into the types of hazards faced by personnel to development corresponding risk management strategies. Company officers will benefit by understanding the types of hazards their crews will be presented with, and firefighters will benefit by understanding their personal responsibility to safety.

Firefighters Safety USB Kit Item: C10:353
Includes: PowerPoint presentation, participant manual and additional resources

In-person workshop/seminar available:
Course: Participant Level – 1/2 Day
Course: Instructor Level – 1/2 Day

RISK MANAGEMENT FOR EMS
Intended for management, this risk-management program aims to reduce/eliminate losses or injuries by providing a systematic method to help organizations investigate and identify problem areas as well as help managers understand the principles of loss control and implement a loss control program.

Risk Management for EMS Resource Guide PDF Item: C10:176B

In-person workshop/seminar available:
Course: Participant Level – 1/2 Day or 1 Day

UNDERSTANDING AERIAL DEVICE TESTING
Better understand the requirements and process for aerial testing with this training that outlines NFPA 1911, standards for the inspection, maintenance, testing and retirement of in-service automotive fire apparatus 2007.

CD Item: C10:293
Includes: Video, supplemental information and additional resources

EMS SAFETY
Directed at both managers and providers of EMS, this program addresses issues directly related to “staying alive” in the increasingly complex process of delivering pre-hospital emergency care. The content focuses on: occupational safety, typical injuries and illnesses faced by EMS providers, protection methods and procedures, operational concepts and responder wellness.

In-person workshop/seminar available:
Course: Participant Level – 1/2 Day

BLOODBORNE PATHOGENS & INFECTIOUS DISEASES
This session is designed to educate ESOs on communicable diseases including hepatitis, AIDS and tuberculosis. Exercises include: how to identify areas of weaknesses about common diseases, routes of transmission, signs, symptoms and treatments.

VFISU online course

INFECTION DISEASE: THE ROLE OF THE DESIGNATED OFFICER
Intended for management, the Ryan White Comprehensive AIDS Resources Emergency Act mandates that all emergency service organizations have a designated officer. Keep your designated officers educated with the latest developments in infection control with this workshop.

In-person workshop/seminar available:
Course: Participant Level – 1 Day

INCIDENT INVESTIGATION: “A GUIDE FOR FIRE & EMS ORGANIZATIONS”
To aid in internal incident investigations, after completion of this course participants will understand: pre-planning for an internal incident investigation, incident reporting procedures, discoverability of evidence, phases of an incident investigation, completing incident investigation forms, assembling an incident investigation “kit” and how to conduct a preliminary incident investigation.

VFISU online course

In-person workshop/seminar available
Course: Participant Level – 1/2 Day
MANAGEMENT BEST PRACTICES

TRANSFORMING THE VOLUNTEER FIRE SERVICE
Four main managerial tasks (planning, leading, organizing and controlling) are explored in this workbook as it pertains to the fire industry. Forms and guide sheets allow managers to develop their own plans and references provide additional resources for departments.
Participant Manual Item: C10:185

FINANCIAL MANAGEMENT PRACTICES
ESO funds are at risk of misuse and embezzlement which is not only disruptive, but may damage an ESO’s reputation. Learn steps to help ESOs protect themselves, including: understanding the issues, how leadership plays a role, case studies, 10 practices for financial system management and sample policies.
PDF Item: C10:555
VFISU online course
In-person workshop/seminar available:
Course: Participant Level – 1/2 Day

EMERGENCY SERVICE CONSOLIDATION PRINCIPLES AND PRACTICES
This publication is intended to give leadership the ability to create a plan to consolidate or provide alternative solutions. Topics include: whether or not consolidation is right for an organization, potential pitfalls, keys to success, strategic planning, risk assessments, types of consolidations/mergers, financing considerations, models and case studies.
PDF Item: C10:113
In-person workshop/seminar available:
Course: Participant Level – 1/2 Day

ESO DISASTER PLANNING & BUSINESS CONTINUITY RESOURCE
In the event of a natural disaster, this program helps ESOs plan for and deal with the impact to their organization including the loss of facilities, personnel, apparatus, communications and data.
CD Item: C10:291
Includes: manual, fill-in worksheets and other resources

MANAGING VOLUNTEER AND COMBINATION EMERGENCY SERVICE ORGANIZATIONS: TIPS FOR THE FIRE DEPARTMENT CEO
This program reviews critical management and leadership skills for today’s CEO by discussing 17 key areas of fire department management, including budgeting, by-laws and strategic planning.
CD Item: C10:197
In-person workshop/seminar available:
Course: Participant Level – 1/2 Day to 1 Day

MAINTENANCE TRACKING SOFTWARE
Use this simple software to help your organization track and store data using maintenance tickets.
CD Item: C10:513
Only available to VFIS & GCA clients

LET’S TALK: PREVENTING CHILD ABUSE IN YOUR ORGANIZATION
A video training program that takes an honest look at child sexual abuse in a variety of settings that provide services to children and teenagers, such as junior firefighter programs.
CD Item: C06:559

HARASSMENT & DISCRIMINATION PREVENTION TRAINING
Catering to both ESO leaders and personnel, this DVD training program and supplemental CD resource helps organizations prevent harassment and discrimination risks by exploring a variety of topics including: prevention, reporting, possible lawsuits and how to handle complaints.
DVD Item: C10:245
VFISU online course

VISIT VFIS.COM
LIABILITY ISSUES CONFRONTING THE FIRE SERVICE

An explanation of service expectations using real life scenarios to discuss subjects including professional liability, fire suppression and rescue, dispatch errors, getting lost on calls, vehicle crashes, report documentation, incident reports, adherence to standing operations and more.

In-person workshop/seminar available:
Course: Participant Level – 1/2 Day

VFISU online course

BUILDING BLOCKS PROGRAM

This program, geared toward administrators, chief officers and company officers, provides a guide to building community support for ESOs.

PDF Item: C10:129

In-person workshop/seminar available:
Course: Participant Level – 1/2 Day or 1 Day

ESO ORGANIZATIONAL PLANNING AND STRATEGIC FOCUS WORKSHOPS

Intended for management, this workshop is the core product to understand what change is needed and how to implement that change to assist volunteer and combination emergency service organizations in improving their overall performance for long term success.

In-person workshop/seminar available:
Course: Participant Level - 1/2 Day

THE EFFECTIVE FIRE DEPARTMENT LEADER — PROBLEMS, PITFALLS & PENALTIES

ESOs have changed from their original mission of “response to an emergency.” This program is targeted at civil organization officers and addresses the following areas: role of all company officers as part of the management team, finances, harassment and discrimination, risk management, alcohol, social/electronic media and unlawful/wrongful termination.

In-person workshop/seminar available:
Course: Participant Level – 1/2 Day

VFISU online course
MANAGEMENT BEST PRACTICES

RECRUITMENT & RETENTION FOR THE EMERGENCY SERVICES

With careful planning and conscientious follow-up, learn how to develop a recruitment and retention program that can yield tangible results.

In-person workshop/seminar available:
Course: Participant Level - 1/2 Day
VFISU online course

CANCER AND THE FIREFIGHTER: MINIMUM ACTIONS TO TAKE

This booklet is a compilation of articles, guidance documents, forms and references that are useful in your efforts of cancer prevention and records management related to cancer prevention and documentation of exposure. Based upon articles printed in VFIS News, documents developed and in use by a client (Albemarle County, Virginia), PFESI guidance, the Firefighter Cancer Support Network, and the Pennsylvania legislation itself, this document has been developed for use in the field.

PDF Item: C10:107
VFISU online course

SAFETY SELF-ASSESSMENT TOOL

Web-based assessment of ESO operations that directs users to appropriate resources based on needs, available at vfis.com.

DRIVER’S ACCIDENT REPORTING PACKET

Packet that recommends 10 important steps to take at the scene of an accident.
Packet item: C10:031

LIQUOR LIABILITY PREVENTION KIT

Kits include two posters and five alcohol incident cards.
Alcohol Policy Kit for Bars/Clubs Item: C08:220
Alcohol Policy Kit for Social Halls Item: C08:221
Alcohol Policy Kit for Special Events: C08:222
SAFETY & RISK MANAGEMENT VIDEOS

All products provide either a DVD training program and a CD that includes a facilitator’s guide, student handout, safety communiqué and additional resources, or a USB with all the same items.

EMERGENCY ROLLOVER PREVENTION
Driver error is the major contributing factor in nearly all emergency vehicle rollover crashes. This video focuses on physical dynamics of vehicle operations, mechanics of vehicle operations, common rollover circumstances and best practices for maintaining vehicle control.

CD item: C10:174
Video length: 30 minutes
VFISU online course

EMERGENCY ROLLOVER PREVENTION

INTERSECTIONS: OPERATION SAFE ARRIVAL
This video stresses eight guidelines that may help reduce the number and severity of intersection accidents, and is intended for ESOs responding to incidents in both department and personal vehicles.

CD item: C10:189
Video length: 16 minutes

INTERSECTIONS: OPERATION SAFE ARRIVAL

PATIENT HANDLING
Important patient handling topics addressed in this video include: proper use of equipment, balance and strength, provider haste, maintenance of equipment and bariatric patients.

CD item: C10:168
Video length: 20 minutes

PATIENT HANDLING

10 CONES OF HIGHWAY SAFETY
Provide personnel with the knowledge to recognize the inherent dangers in responding to highway incidents as well as best safety principles, strategies and practices. This video includes interviews about a fatal highway response incident and the “Ten Cones of Highway Incident Safety.”

CD item: C10:183
Video length: 18 minutes
VFISU online course

10 CONES OF HIGHWAY SAFETY

SAFE BACKING PRACTICES FOR FIRE & EMS
Help reduce the risk of damage and/or injury within your organization by explaining the importance of safe vehicle backing measures and learning best practices.

CD item: C10:297
Video length: 17 minutes
VFISU online course

SAFE BACKING PRACTICES FOR FIRE & EMS

PREVENTATIVE MAINTENANCE FOR EMERGENCY SERVICES
Learn a systematic method to inspect your emergency vehicles, what to do if you suspect/find a defect and how service visits are scheduled.

CD item: C10:182
Video length: 20 minutes

PREVENTATIVE MAINTENANCE FOR EMERGENCY SERVICES

WHEELCHAIR CLIENT TRANSPORTATION
This program addresses topics for wheelchair safety on paratransit vans including: inspection and installation of wheelchair safety equipment, proper use of wheelchair lifts, identification of unsafe equipment, safe loading/unloading techniques and client securement.

USB item: G02:205
Video length: 13 minutes

WHEELCHAIR CLIENT TRANSPORTATION

VISIT VFIS.COM
PARATRANSLT VEHICLE DRIVING FOR SAFE CLIENT EXPERIENCE

Training provides driving tips to modify a number of routine tasks to provide a more pleasant experience for the patient including safe driving, distracted driving awareness, accelerating and braking, turning, merging and backing.

USB Item: G02:210
Video length: 12 minutes

EMERGENCY VEHICLE OPERATIONS

Risk Management Video Series Collection

Videos on this USB include:
1. Intersections—Operation Safe Arrival
2. Safe Backing Practices for Emergency Services
3. Emergency Vehicle Rollover Prevention
4. Privately Owned Vehicle Operations—Answering the Call Safely
5. Emergency Vehicle Preventive Maintenance
6. Ten Cones of Highway Safety

USB Item: C10:281
EMS OPERATIONS

PATIENT CARE DOCUMENTATION
Beneficial to all EMS, fire, rescue and law enforcement, this program discusses the importance of proper documentation in patient care using actual patient care scenarios. A quality assurance manager is essential if the system is to mature into a sophisticated patient care delivery system.

- **Patient Care Documentation Kit USB Item: C10:044**
  - Includes: Participation manual
- **In-person workshop/seminar available:**
  - Course: Participant Level – 1/2 Day
  - Course: Instructor Level – 1/2 Day

PATIENT HANDLING: PREVENTING PATIENT DROPS
Learn about three techniques which you can use within your volunteer organization to respond to the ever-changing emergency services environment.

- **Patient Handling Kit USB Item: C10:025**
  - Includes: Instructor’s guide, PowerPoint presentation, participant manual and additional resources
- **In-person workshop/seminar available:**
  - Course: Participant Level – 1/2 Day or 1 Day
  - Course: Instructor Level – 1 Day

WHEELCHAIR CLIENT TRANSPORTATION
This program addresses topics for wheelchair safety on paratransit vans including: inspection and installation of wheelchair safety equipment, proper use of wheelchair lifts, identification of unsafe equipment, safe loading/unloading techniques and client securement.

- **USB Item: G02:205**
  - Video length: 13 minutes
  - Only available to VFIS & GCA clients

MEDICAL MIRANDA CARD KIT
Kit includes 25 EMS Miranda Cards and the following items: VFIS Medical Miranda Cards (Patient’s Refusal Rights and Information), EMS Patient Refusal Check Lists and Patient Refusal Information Sheets.

- **Card item: C10:071**
- **Additional Cards Item: C10:072**

PATIENT HANDLING
Important patient handling topics addressed in this video include: proper use of equipment, balance and strength, provider haste, maintenance of equipment and bariatric patients.

- **CD Item: C10:168**
  - Video length: 20 minutes

PARATRANSIT VEHICLE DRIVING FOR SAFE CLIENT EXPERIENCE
Training provides driving tips to modify a number of routine tasks to provide a more pleasant experience for the patient including safe driving, distracted driving awareness, accelerating and braking, turning, merging and backing.

- **USB Item: G02:210**
  - Video length: 12 minutes
  - Only available to VFIS & GCA clients

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- **EVDT Resource USB Kit Item: C10:256**
  - Includes: PowerPoint presentation and additional resources
- **EVDT Instructor Manuals Item: C10:257**
- **EVDT Participant Manuals Item: C10:258**
- **In-person workshop/seminar available:**
  - Course: Participant Level – 2 Days
  - Course: Instructor Level – 2 Days

LIABILITY ISSUES CONFRONTING EMS & THE AMBULANCE TRANSPORTATION INDUSTRY
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- **In-person workshop/seminar available:**
  - Course: Participant Level – 1/2 Day

EMERGENCY MEDICAL SERVICES VEHICLE OPERATION (EMSVO)
Driving an ambulance or client transportation vehicle is a privilege and a position of tremendous responsibility in which proper training is critical. Participants in this course will have the opportunity to gain and/or verify a broad range of competencies associated with emergency and client transportation vehicles. These competencies include the basic understanding of emergency response, vehicle dynamics and operations as well as the skills necessary for practical application.

- **EMSVO Resource USB Kit Item: C10:520**
  - Includes: PowerPoint presentation and additional resources
- **EMSVO Instructor Manuals Item: C10:523**
- **EMSVO Participant Manuals Item: C10:524**
- **In-person/online blended workshop/seminar available:**
  - Course: Participant Level – 1 Day
  - Course: Instructor Level – 1 Day
OTHER RESOURCES

SAFETY CENTRAL: ONLINE RISK RESOURCES
Overviews, forms and checklists to assist ESOs with everyday operations, personnel management, risk reduction and more. Available online only at vfis.com as .PDF downloads.

VFISHRHELP.COM
Employment Practices Liability is a growing concern for all organizations. Stay up-to-date with employment practice information, better manage employee relations and address workplace incidents using these online resources. Visit vfishrhelp.com to register.

VFISU.COM
Through VFIS University, courses traditionally taken in the classroom are made available online to public safety personnel.
OTHER RESOURCES

COURSE OFFERINGS LEGEND

TRAINING KIT | IN-PERSON TRAINING | DOWNLOADABLE MATERIALS | ONLINE CLASSES
SHOP.VFIS.COM | TRAIN.VFIS.COM | VFIS.COM | VFISU.COM
OTHER RESOURCES

The posters are perfect for spreading multiple safety messages around your station. They help remind your crew to always be vigilant with safety. These posters come in a standard 16”x20” size with select posters coming in an additional size of 8”x10.” You can buy these for your station at shop.vfis.com.

SAFETY POSTER KIT
Item: C10:075
  Includes: One of each poster

ROLLOVERS
Item: C10:058

BLOODBORNE PATHOGENS
Item: C10:097

CIRCLE FOR SAFETY
Item: C10:098

INTERSECTIONS
Item: C10:033

IS THE SCENE SAFE?
Item: C10:088

WORKING TOGETHER
Item: C10:034

FOLLOWING DISTANCE
Item: C10:122

ADVANCE WARNING
Item: C10:266

A GOOD LEADER
Item: C10:267

DISTRACTIONS
Item: C10:268

NEAR MISS
Item: C10:269

PATIENT LIFTING
Item: C10:264

KNOW YOUR LIMITATIONS
Item: C10:402

OVERLOOK THE OBVIOUS
Item: C10:403

SEATED AND BELTED
Item: C10:401

WARNING DEVICES
Item: C10:404

EARLY DETECTION SAVES LIVES
Item: C10:417

FLYING OBJECTS
Item: C10:415
OTHER RESOURCES

GOOD HOUSEKEEPING PREVENTS ACCIDENTS
Item: C10:416

SITUATIONAL AWARENESS
Item: C10:414

CLEAN YOUR GEAR
Item: C10:419
Item: C10:423 (8" x 10")

MAINTAIN SITUATIONAL AWARENESS
Item: C10:421
Item: C10:425 (8" x 10")

POV RESPONDERS
Item: C10:418
Item: C10:422 (8" x 10")

STAY RESTED - STAY ALERT
Item: C10:420
Item: C10:424 (8" x 10")

VOLUNTEER COMMUNITY NEEDS YOU
Item: C10:426
Item: C10:429 (8" x 10")

BACKING
Item: C10:427
Item: C10:430 (8" x 10")

SAFETY IS NO ACCIDENT
Item: C10:428
Item: C10:431 (8" x 10")

MOVE/WORK IT
Item: C10:432
Item: C10:433 (8" x 10")

INTERSECTIONS FOR FIRE
Item: C10:434

INTERSECTIONS FOR EMS
Item: C10:435

PTSD
Item: C10:436

SPEED FOR ROAD CONDITIONS
Item: C10:437

PATIENT HANDLING
Item: C10:438
CONSULTING

Our experienced team serves on a number of NFPA Technical Standard committees and boards and responds to hundreds of technical questions on fire and emergency service matters each year. This involvement has developed skill and knowledge sets of exceptional value to ESO organizations by providing applicable and quality consulting efforts. These services form the basis of our consulting capabilities, which include:

- Strategic planning
- Mergers and consolidations
- Risk assessment
- Fire department/EMS assessments

ADDITIONAL RESOURCES

We also offer several workshops, seminars and motivational speeches that can be presented not only to emergency responders, but to a wide range of audiences. These are available via downloadable materials or in-person training classes.

Topics include:

- Risk management
- NFPA 1720 assessment
- ESO management skills seminar
- Pre-Emergency planning
- Assessing and developing your community’s response to terrorism
- SOP/SOG development
- Education methodology

LOOKING FOR MORE?

If you are interested in these courses as a webinar, want to inquire about consulting activities or have a special request, please contact us directly to discuss your needs. If we cannot provide a solution for you, we will direct you to an appropriate resource.

800.233.1957
CONSULTING & ADDITIONAL SERVICES

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