



## TAILBOARD TRAINING

VFIS “Tailboard Training” is a bi-weekly loss prevention program for clients. The program is intended to provide information on current safety issues facing emergency responders in a format that will quickly and effectively communicate a safe practice to implement and relate directly to your organization. These are released every other Thursday by VFIS.

# EMERGENCY SERVICE ORGANIZATION DISASTER PLANNING & BUSINESS CONTINUITY - CONSIDERATION #14

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There are numerous stories about a fire breaking out in a fire station, the flood that “washed into the fire house,” the tornado that leveled the fire station or the ambulance or fire truck destroyed in an accident. How many emergency service organizations (ESOs) are capable of rebounding from such an incident? There are many questions to consider if a facility or apparatus were hit with a disaster:

- How long can the ESO function without a building?
- What would happen when your communications are disabled?
- How long can ESOs do without an ambulance or a fire engine?
- Are records and key data available at an off-site location?
- What happens to the community when ESOs can’t respond?

The loss of a vehicle or building may often have a devastating effect on the emotional state of the members of an ESO. Unlike a private business that may take 72 hours or more to return to normal, emergency service organizations are needed frequently and therefore it is important to be prepared before disaster may strike.

This series will outline potential incidents or situations. Consider how you would deal with this situation:

### **Your computers malfunction. Do you have back-up computers or what would you do?**

Have a discussion about your department’s disaster planning process. Is your system pre-defined? How is it activated? How does it integrate into operations? If there is non-compliance, who is the contact for integration into your system?

The objective is to complete the training in 15 minutes or less with participants leaving the session with a better understanding of how to keep from getting hurt.

#### SCENARIO

1. Review any existing protocols, strategic approaches or SOGs on this topic prior to conducting the *Tailboard Training*.
2. Ask a member to review the last incident where this scenario may have existed.
3. Have the group discuss the actions that were taken.
4. Were they done in a safe manner?
5. Were there any actions taken that could have been done differently?

NOTE: Most “after action reviews” such as this develop a number of suggestions that actions should have been or should be done differently. The officers need to balance this immediate reaction to the reality of the situation. Was the outcome positive or negative? Would the outcome have changed if actions were done differently? Should any additional safety precautions have been taken? If so, how and what?

1. **Have you had any such incidents in your department or in nearby departments? If so, describe a type of injury, accident or incident that has occurred or could occur.**
2. **Commentary on how to better deal with this issue**
3. **Review of any related departmental standard operating guidelines that may apply**
4. **Have a short open dialogue on the subject with your personnel.**
5. **VFIS References:**

[ESO Disaster Planning & Business Continuity Resource](#)

[\*\*www.vfis.com\*\*](http://www.vfis.com)

[Disaster Planning Course](#)

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