

WORKSHOPS, CONSULTING, AND SEMINARS

The statistics are alarming. Every year, tens of thousands of emergency service personnel are injured or killed in the line of duty. Too often, poor or improper training is a contributing cause. VFIS is here to help.

Aware of this problem, VFIS has developed a series of workshops and seminars. The courses are offered at several levels including participant, instructor, risk management, as well as a management perspective.

The majority of courses are delivered at the instructor level so that the organization can provide consistent and on-going training to ESO members. Participant level classes may be delivered through special arrangement based on the availability of an instructor and type of program requested.

For education and training that is convenient, accessible and an exceptional value, here's what you should know:

Sessions take place at a convenient regional location. Sites are selected based on classroom accommodations, minimum of 15 students, and other considerations given the type and location of the class.

In addition to our quality workshops and seminars, we have access to and can provide a wide range of consulting services. **Contact us directly to discuss your needs so that we can provide a detailed proposal.**

PARTICIPANT LEVEL

LIABILITY ISSUES CONFRONTING EMS AND THE AMBULANCE TRANSPORTATION INDUSTRY

Course: Participant Level – 1/2 Day

This awareness session addresses the many areas of exposure that providers of pre-hospital care and patient transportation face in their day-to-day operation. Actual case scenarios will be used to highlight the importance of the topics discussed above. The provider will acquire a deeper appreciation of the need to provide patient care according to their protocols or standing orders, scope of practice, and the present standard of care expected in their part of the world.

EMS SAFETY

Course: Participant Level – 1/2 Day

This program is directed to both managers and providers of EMS and addresses issues directly related to "staying alive" in the increasingly complex process of delivering pre-hospital emergency care. The content focuses on occupational safety related topics faced daily by EMS providers and managers. Some of the subjects included are: types of injuries and illnesses faced by EMS providers on a regular basis; methods and procedures for ensuring maximum protection to EMS providers; importance of operational concepts such as teamwork and attitude toward maintaining a safe environment; and, responder wellness, an increasingly important consideration in EMS operations.

LIABILITY ISSUES CONFRONTING THE FIRE SERVICE

Course: Participant Level – 2 or 4 Hours

This session addresses the many areas of exposure that fire service personnel face in their day-to-day operations. Subjects discussed include professional liability, fire suppression and rescue, dispatch errors, getting lost on calls, vehicle crashes, report documentation, incident reports, adherence to standing operations, and many other pertinent topics. Actual case scenarios will be used to highlight the importance of the topics discussed during the presentation. Participants will acquire a deeper appreciation of the need to provide the level of services expected in their part of the world.

PARTICIPANT AND INSTRUCTOR LEVEL

EMERGENCY VEHICLE DRIVER TRAINING

Course: Participant Level – 2 Days

Course: EVD401 – Instructor Level – 2 Days

Driving an emergency vehicle is a position of responsibility in the emergency service industry. Whether your emergency service is volunteer, paid, or combination, the responsibilities of and the penalties for not properly training your emergency and non-emergency vehicle operators is tremendous. Civil, criminal, and punitive damages and charges may become a part of your vocabulary if one of your vehicles is involved in a crash that injures or kills one of your staff members, a patient, or a civilian vehicle operator/pedestrian.

EMERGENCY VEHICLE RESPONSE SAFETY

Course: Participant Level – 1/2 Day

Course: Instructor Level – 1/2 Day or 1 Day

This program was initially developed to benefit fire, EMS, and rescue chief officers as well as safety officers, training officers, and drivers of emergency vehicles. Newly revised, it is the next logical step in addressing safe emergency response after initiating a driver training program. It is designed to reveal the dangers of emergency response and the adverse effects on emergency service organizations that result from emergency vehicle accidents.

HIGHWAY SAFETY FOR THE EMERGENCY SERVICES

Course: Participant Level – 1/2 Day

Course: Instructor Level – 4-6 Hours

This seminar addresses the increasing frequency of highway incidents involving emergency service personnel. This program provides the foundation for basic awareness and should be included in basic safety training for all emergency responders. It includes a discussion of the "Ten Cones of Highway Safety" and the establishment of effective work practices for incidents on the highway.

DYNAMICS OF EMERGENCY VEHICLE RESPONSE

Course: Participant Level – 1/2 Day

Course: Instructor Level – 1 Day

Recertification has been recognized as an integral part of an emergency vehicle driver training program. This is a reinforcement and re-certification program. The program is specifically for currently qualified drivers of emergency vehicles. It focuses on those aspects of emergency response that must remain foremost in the driver's consciousness on every run. A complement to any existing driver training program, it fills the gap between candidates qualifying as drivers and the maintenance of the proficiency achieved as a result of such programs.

PARATRANSIT DRIVER OPERATOR TRAINING PROGRAM

Course: Participant Level – 1/2 Day

Course: Instructor Level – 1 Day

Instituting a comprehensive paratransit vehicle driver training program is one of the easiest methods to attempt to ensure that all paratransit vehicle drivers perform properly and professionally. A comprehensive driver training program provides direct evidence that the paratransit organization recognizes the consequences of inappropriate driver behavior. Initiating such a program is the best first step in building a team of paratransit vehicle drivers who are proficient in driving situations. Additionally, there must be an identified method for measuring proficiency. This comprehensive paratransit vehicle driver training program exceeds these objectives.

BLOODBORNE PATHOGENS AND INFECTIOUS DISEASES

Course: Participant Level – 2 to 4 Hours

Course: Instructor Level – 4 to 6 Hours

This session is designed to educate emergency service organizations on the many types of communicable diseases to which they are exposed in the course of duty. Exercises are conducted to test the participant's knowledge of diseases. These exercises help to identify areas of weaknesses about common diseases, their routes of transmission, signs and symptoms, and treatments. Discussions about hepatitis, AIDS, and tuberculosis will provide each responder with a better understanding of these serious and potentially debilitating diseases.

PATIENT HANDLING – PREVENTING PATIENT DROPS

Course: Participant Level – 1/2 Day or 1 Day

Course: Instructor Level – 1 Day

Every day we are called to scenes involving patient movement from simply putting a patient back in bed to some of the most complex calls that challenge even the most experienced EMS provider. We have a variety of patient-moving devices available to transfer patients from point A to point B safely. Why do we continue to drop patients? This program is intended to make patient care providers more aware of the issues surrounding patient transfer and preventing patient drops.

PATIENT CARE DOCUMENTATION

Course: Participant Level – 1/2 Day

Course: Instructor Level – 1/2 Day

This session is designed to openly discuss the importance of proper documentation of all patient care contacts. In reflection, actual patient care scenarios will be used to highlight the results of poor patient care documentation. The role of the Quality Assurance Manager is essential if the system is to mature into a sophisticated patient care delivery system.

FIREFIGHTER SAFETY – IT'S YOUR RESPONSIBILITY

Course: Participant Level – 2 or 4 Hours

Course: Instructor Level – 1/2 Day

The goal of the program is to increase the level of awareness of all participants with respect to the hazards faced by firefighters. This program is appropriate for all personnel in the fire service. Chief officers will benefit by obtaining insight into the types of hazards faced by personnel. This aids in the development of risk management strategies. Company officers will benefit by understanding the types of hazards their crews will be presented with, and firefighters will benefit by understanding their personal responsibility to safety.

MANAGEMENT LEVEL

BUILDING BLOCKS PROGRAM

Course: Participant Level – 1/2 Day or 1 Day

The Building Blocks program provides a guide to building community support for emergency service organizations. The program introduces the student to critical elements of a community support plan. Geared toward an audience of administrators, chief officers, and company officers.

MANAGING VOLUNTEER AND SMALL COMBINATION EMERGENCY SERVICE ORGANIZATIONS: TIPS FOR THE FIRE DEPARTMENT CEO

Course: Participant Level – 1/2 Day to 1 Day

Based on the VFIS text of the same title, this workshop reviews 17 key areas of fire department management, e.g. budgeting, by-laws, when to request legal assistance, strategic planning and more. The workshop provides five "tips for the fire department CEO" in each of the areas, which help assess and enhance your emergency service organization. The text is based on management topics requested by our clients.

EMERGENCY SERVICE ORGANIZATION ORGANIZATIONAL PLANNING AND STRATEGIC FOCUS WORKSHOPS

This program is designed to assist volunteer and combination emergency service organizations in improving their overall performance. Whether called "transformation," "performance management," or "strategic planning," the development of a strategic focus is the core to long term success. Based on the VFIS text "Transforming the Volunteer Fire Service" and the VFIS "Volunteer Fire Service Strategic Focus Model," a road map to planning and decision-making for your organization is the end result. This workshop is the core product to understand what change is needed and how to implement that change.

RISK MANAGEMENT

INFECTIOUS DISEASE: THE ROLE OF THE DESIGNATED OFFICER

Course: Management Level – 1 Day

The Ryan White Comprehensive AIDS Resources Emergency Act mandates that all emergency service organizations have a designated officer. The designated officer is an important position within the scope of the emergency service organization. As the designated officer, you are in a position where you need to not only understand the requirements of your position, but recognize the need for continually updating and educating yourself on the latest developments in infection control.

RISK MANAGEMENT FOR THE EMERGENCY MEDICAL SERVICES

Course: Management Level – 1/2 Day or 1 Day

A loss control program can identify existing or potential problems and provide the means to reduce or eliminate them. This loss control program is a systematic method that helps you investigate and identify your problem areas. It's an easy, straightforward approach that will give you positive results. As an emergency service manager that's what you want – POSITIVE RESULTS! This course was developed to help the emergency service manager understand the principles of loss control programs and be able to implement a loss control program based on these principles.

TIPS (TRAINING FOR INTERVENTION PROCEDURES) PROGRAM

The TIPS (Training for Intervention Procedures) program is designed to teach servers, sellers, and consumers of alcohol to prevent intoxication, drunk driving, and underage drinking. All sessions are taught by certified TIPS trainers using video and printed materials to facilitate discussion of the course content. Each course consists of three primary sections: Information, Skills Training, and Practice/Rehearsal. At the end of each program, the trainer administers a multiple-choice exam that is sent to Health Communication, Inc. for grading and record-keeping. Students who pass the exam receive a certification card noting the program they were trained in, which is valid for three years.

VOLUNTEER RETENTION & RECRUITMENT FOR THE EMERGENCY SERVICE

The intent of the retention and recruitment presentation is to initiate a foundation for a long term program by exploring challenges and solutions. The presentation will consist of various potential strategies for participant's consideration in their R&R efforts. The intent of this information sharing is that with careful planning and conscientious follow-up, a program can be developed that can yield tangible results.

ADDITIONAL SERVICES

VFIS has many resources and they are not limited to what is listed in this catalog. We offer several workshops, seminars, and motivational speeches that can be presented not only to emergency responders, but to a wide range of audiences. Topics include:

- Risk Management for EMS
- NFPA 1720
- Emergency Service Organization Management Skills Seminar
- Pre-Emergency Planning
- Assessing and Developing your Community's Response to Terrorism

Contact us at **1-800-233-1957** to discuss your needs.

CONSULTING SERVICES

Each year, our staff responds to hundreds of technical questions on fire and emergency service matters. In addition, the team serves on a number of NFPA Technical Standard Committees, and other organizational committees, work groups, and boards. This involvement has developed skill and knowledge sets of exceptional value to the emergency services. These services form the basis of our consulting capabilities, which include:

- Strategic Planning
- Mergers and Consolidations
- Risk Assessment
- Fire Department/EMS Assessments
- SOG/SOP Development

If you are interested in any of these consulting activities, or have a similar project, please contact us directly at 1-800-233-1957 to discuss your needs with one of our consultants. If it is not a project that we can provide for you, we will direct you to an appropriate resource.